

APPENDIX 5: SOURCES OF FURTHER INFORMATION

South African ORGANISATIONS AND SOURCES OF INFORMATION	
Type/Organisation	Contact Details
National Government Departments	
Government departments	http://www.parliament.gov.za/ ; http://www.polity.org.za ; http://www.gov.za
Provincial & Local Government	www.local.gov.za/DCD/dcdindex.html
Department for Environmental Affairs and Tourism	www.environment.gov.za
Department of Arts, Science, Culture and Technology	www.dacst.gov.za
Department of Education	http://education.pwv.gov.za
Department of Health	http://196.36.153.56/doh
Department of Home Affairs	http://home-affairs.pwv.gov.za
Department of Labour	www.labour.gov.za
Department of Land Affairs	http://land.pwv.gov.za
Department of Minerals and Energy Affairs	www.dme.gov.za
Department of Trade & Industry	www.dti.gov.za
Department of Water Affairs & Forestry	www.dwaf.gov.za
Legislation/Policy	
Constitution of the Republic of South Africa, 1996 (Act 108 of 1996)	www.polity.org.za/govdocs/constitution/saconst.html
Development Facilitation Act, Act 67 of 1995	www.polity.org.za/govdocs/legislation/1995/act95-067.html
Environmental Impact Assessment Regulations	www.environment.gov.za/PolLeg/GenPolicy/eia.htm
IDP Requirements	www.polity.org.za/govdocs/legislation/1998/act98-107.html
Integrated Development Planning Guides	www.local.gov.za
Local Government Municipal Systems (LGMS) Act, No 32 of 2000	www.parliament.gov.za
National Heritage Resources Act, Act 25 of 1999	www.polity.org.za/govdocs/legislation/1999/act25.pdf ;
Provincial planning ordinances and legislation	www.gov.za/structure/provincial.htm ; www.polity.org.za/govdocs/provinces/legislature.html
White Paper on Local Government, 1998	www.polity.org.za/govdocs/white_papers/localgov/wpindex.html).
White Paper on Spatial Planning and Land Use Management, 2001	www.polity.org.za/govdocs/white_papers/landdev.html
White Paper on the Conservation and sustainable use of Biological Diversity, 1997	www.polity.org.za/govdocs/white_papers/diversity.html
White Paper on the Development and Promotion of Tourism in South Africa, 1996	www.polity.org.za/govdocs/white_papers/tourism.html
Provincial Government Tourism	
Eastern Cape Provincial Treasury, Economic Affairs, Environment & Tourism	http://www.ecprov.gov.za/structure/department/finance2/contacts.htm
Free State Environmental Affairs and Tourism	http://mangaung ofs.gov.za/VPR_2.0/page2_eng.htm
Gauteng Finance and Economic Affairs	http://www.finance.gpg.gov.za/neweconomic.htm
KwaZulu Natal Economic Affairs and Tourism	http://www.kzn-deat.gov.za/

Limpopo Finance and Economic Affairs	http://www.greatnorth.co.za/
Mpumalanga Finance and Economic Affairs	http://mpumalanga.mpu.gov.za/new_department_folder/finance_economics.html
North West Economic Development and Tourism	http://www.tourismnorthwest.co.za/
Northern Cape Economic Affairs and Tourism	http://ncwebpage.ncape.gov.za/
Western Cape Economic Affairs, Agriculture and Tourism	http://www.westerncape.gov.za/redirect.asp?ID=192&KW=
Provincial Tourism Associations	
Eastern Cape Tourism Board	www.ectourism.co.za ectbpe@icon.co.za
Free State Environmental Affairs and Tourism	mangaung.ofs.gov.za
Gauteng Tourism Authority	www.gauteng.net pat@gauteng.net
KwaZulu Natal Tourism Authority	www.tourism-kzn.org amanda@tourism-kzn.org
Limpopo Finance, Economic Affairs and Tourism	www.greatnorth.co.za info@greatnorth.co.za
Mpumalanga Tourism Authority	www.mpumalanga.com kgreef@mta.mpu.gov.za
North West Economic Development and Tourism	www.tourismnorthwest.co.za kmfatse@nwpg.org.za
Northern Cape Tourism	www.northerncape.org.za tourism@northerncape.org.za
Western Cape Tourism	www.capetourism.org abarnes@pawc.wcape.gov.za
Conferences: Sustainable and Responsible issues	
Responsible Tourism in Destinations (August 2002)	www.capetourism.org
World Summit on Sustainable Development (August-September 2002)	www.joburgsummit2002.com
Trade Associations	
Association for Professional Conference Organisers of South Africa (APCOSA)	nadines.reshotline@galileosa.co.za
Association of South African Travel Agents (ASATA)	general@asat.co.za
Backpacker Tourism South Africa Trust (BTSA)	dalekg@tri-ba.com
Bed and Breakfast Association of South Africa (BABASA)	www.babasa.co.za
Caterers Guild of South Africa (CGSA)	delmot@mweb.co.za
Coach Operators Association of Southern Africa (COASA)	saboa@saboa.co.za
Exhibition Association of Southern Africa (EXSA)	exsa@exsa.co.za
Federated Hospitality Association of South Africa (FEDHASA)	www.fedhasa.co.za
Field Guides Association of South Africa (FGASA)	www.fgasa.org.za
Guest House Association of South Africa (GHASA)	www.guesthouseassociation.co.za
Hospitality Industry Training Board (HITB)	info@hitb.co.za
Mountain Club of South Africa (MCSA)	www.mcsa.org.za
Off Road-Tactix (Nissan's 4x4 group)	www.offroadtactix.co.za
Professional Hunters Association of South Africa (PHASA)	www.phasa.co.za
Solar Energy Society of South Africa (SESSA)	www.sessa.org
South African Institute of Ecologists and Environmental Scientists	www.saie-es.za.org
South African Landscapers Institute	www.landscapers.co.za
South African Wind Energy Association (SAWEA)	sawea@icon.co.za http://sawea.www.icon.co.za

Southern Africa Tourism Services Association (SATSA)	www.satsa.co.za
The Institute of Plumbers South Africa	www.iopsa.org.za
Tourism and Hospitality Education and Training Authority (THETA)	www.theta.org.za
Tourism Business Council of South Africa (TBCSA)	www.tbcsa.org.za
Tourism Grading Council	www.tourismgrading.co.za / www.stargrading.co.za
Tourist Guide Guild of South Africa (TGGSA)	www.tourism.co.za/guild/guild3.htm
Tourism Operations referred to in the manual	
Amadiba Adventures Horse and Hiking Trail	www.fairtourismsa.org.za/amadiba_body.htm
Conservation Corporation Africa (CCAfrica) Ngala Private Game Reserve & Phinda Lodge	www.ccafrica.com
Coral Divers	www.coraldivers.co.za
Isandlwana and Rorke's Drift battlefield sites	http://battlefields2000.co.za/isandlwana
KZN Wildlife	www.kznwildlife.com
Ndumo Wilderness Lodge	www.ndumo.com
Pretoriuskop Camp in Kruger National Park	www.parks-sa.co.za/knp
Rocktail Bay Lodge	www.rocktailbay.com
Sabi Sabi Lodge	www.sabisabi.com
Sandton Holiday Inn	www.Holiday-Inn.com
Shangana Cultural Village	www.shangana.co.za
South African National Parks	www.parks-sa.co.za
Southern Tip Tours	www.southerntours.co.za
Sun International	www.sun-international.com
Thornybush Game Reserve	www.thornybush.co.za
Tourvest Holdings	www.tourvest.co.za
Umnganzi River Bungalows	www.umngazi.co.za
Wilderness Safaris	www.wilderness-safaris.com
Financing	
Development Bank of Southern Africa (DBSA)	www.dbsa.org
International Tourism Marketing Aid Scheme (ITMAS)	www.environment.gov.za
Poverty Relief Programme	www.environment.gov.za
NGOs	
Endangered Wildlife Trust Poisons Working Group	www.ewt.org.za/working_groups/pwg_main.htm
Fair Trade in Tourism South Africa	www.fairtourismsa.org.za
Mountain Club of South Africa (MCSA)	www.mcsa.org.za
Siyazisiza Trust	www.sn.apc.org/sangonet/SAIE/donors/donor.206.htm
The Living Waters Foundation	linders@netactive.co.za
Working for Water	www-dwaf.pwv.gov.za/wfw
Benchmarking/Certification	
Certification Board for Environmental Impact Practitioners in South Africa	www.eapsa.co.za/home.html
Qualitour's Heritage Environmental Rating programme	www.qualitour.co.za
South African Bureau of Standards	www.sabs.co.za/tourism
Documents/information	
Cape Floral Kingdom	www.panda.org.za
Consumer Energy Information	www.eren.doe.gov/consumerinfo
CSIR Pretoria	www.csir.co.za
DWAF. 2001. Generic Public Participation Guidelines.	www.dwaf.gov.za/Documents/Other/GPPG/guide.pdf
Earthlife	www.earthlife.org.za
Energy and Development Group (EDG)	www.edg.co.za / admin@edg.co.za
Energy For Development and Research Centre	energy@energetic.uct.ac.za

(EDRC)	
Green Living and Development Files	www.earthlife.org.za/ghouse/gfiles/gfiles.htm
Imbali Safari Lodge Kruger National Park, Off-road Code of Conduct for rangers	www.parks-sa.co.za/EIA/imbaliscopereport.htm
KwaZulu Natal Tourism Authority (Undated) How to establish a tour operating business	www.kzn.org.za/kzn/investors/9.html
Research/training institutions	
SANParks (2000) Preliminary notice to investors: Concession opportunities under the SANP commercialisation programme, South African National Parks, May 24 2000	www.parks-sa.co.za/Concession%20Opportunities/noticetoinvestors.htm
Southern African Wildlife College	www.wildlifecollege.org.za
Strategic Environment Assessment in South Africa	www.iaia.org/Publications/sea-sa.pdf ;
University of Port Elizabeth	www.upe.ac.za
SMME support	
Africa Foundation	www.africafoundation.org
Community Public Private Partnership (CPPP)	www.cppp.org.za
Khula Enterprise Finance Ltd.	www.khula.org.za
Mineworkers Development Agency (MDA)	crademeyer@mda.org.za
Mondi	www.mondi.co.za
Mvula Trust	www.mvula.co.za
Ntsika Enterprise Promotion Agency	www.ntsika.org.za
Tourism Enterprise Programme (TEP)	www.tep.co.za
W. K. Kellogg Foundation	www.wkkf.org
Awards	
Imvelo Responsible Tourism Awards	www.fedhasa.co.za
Environmental technology suppliers	
Alternative Powers Systems Instillation	markrod@mweb.co.za
Atlantic Solar Heaters	www.webafrica.co.za/atlantic atlantic@webafrica.co.za
EcoLab	www.ecolab.com
Energy transformations	steve@dockside.co.za
Feather energy	glynn@feather.co.za
Future Forests	www.futureforests.com
Living Machines Inc	www.livingmachines.com/html/home.htm
Oasis Design	www.oasisdesign.net
On Tap	www.ontap.co.za
Solardome SA	solardome@mweb.co.za
Total Energie SA	www.tenesa.co.za
Water flushing options	info@iq-4d.co.za
Water Rhapsody Water Conservation Devices	waterhap@iafrica.com

International ORGANISATIONS AND SOURCES OF INFORMATION	
Type/Organisation	Contact Details
Legislation/Charters	
Department for International Development	www.dfid.gov.uk
European Charter for Sustainable Tourism in Protected Areas	Email: svautier@parks-naturels-regionaux.tm.fr
Lanzarote Charter for Sustainable Tourism, 1995 (jointly with UNEP, UNESCO, EU)	www.world-tourism.org/Sustainb/Charter.pdf
Lanzarote Conference on Sustainable Tourism in SIDS, 1998 (Jointly with UNEP)	www.world-tourism.org/Sustainb/Lanzaro.pdf
Manila Declaration on World Tourism, 1980	www.world-tourism.org/Sustainb/Manila.pdf
Statement on the Prevention of Organized Sex Tourism, Cairo, 1995	www.world-tourism.org/Sustainb/sextour.pdf
The Hague Declaration on Tourism, 1989	www.world-tourism.org/Sustainb/Hague.pdf
Tourism Bill of Rights and Tourist Code, Sofia, 1985	www.world-tourism.org/Sustainb/Sofia.pdf
UN International Decade of the World's Indigenous Peoples	yachaywasi@igc.org http://www.geocities.com/yachaywasi
United Nations Environment Programme's (UNEP) Principles for Implementation of Sustainable Tourism	www.unep.org
World Tourism Organisation's (WTO) Global Code of Ethics for Tourism	www.world-tourism.org
Trade Associations	
Adventure Travel Society, The (ATS)	www.adventuretravel.com mailto:ats@adventuretravel.com
American Indian/Alaska Native Tourism Association	www.indiantourism.org
American Society of Travel Agents (ASTA) Environment Committee	www.astanet.com/www/astanet/news/enviro.htm mailto:johnb@astahq.com
Association for Independent Tour Operators (AITO)	www.aito.co.uk
Association of Independent Tour Operators	www.aito.co.uk
Ecotourism Association of Australia	www.ecotourism.org.au
Ecotourism Society of Kenya	www.esok.org
Green Tourism Association	www.greentourism.on.ca
Hotel and Catering Management International Management Association	www.hcima.org.uk
Mexico's Association of Adventure Travel and Ecotourism (Amtave)	www.amtave.com/amtave/comon.html
Regional Tourism Organisation of Southern Africa (RETOSA)	www.retosa.co.za
United Nations Environment Programme (UNEP) Tour Operators' Initiative for Sustainable Tourism Development (TOI),	www.toinitiative.org
NGOs	
Blue Flag	www.blueflag.org
Business Enterprises for Sustainable Travel	www.sustainabletravel.org
Campaign for Environmentally Responsible Travel	www.c-e-r-t.org
CAMPFIRE	www.campfire-zimbabwe.org

Caribbean Environment Programme	www.cep.unep.org
CBNRM Support Programme	www.cbnrm.bw
Conservation International (CI)	www.ecotour.org mailto:ciwash@igc.apc.org
Conserve Africa Group International	www.conserveafrica.org
Coral Reef Alliance	www.coralreefalliance.org
ECoNETT	www.wttc.org
Ecumenical Coalition on Third World Tourism (ECTWT)	contours@caribnet.net
Emerald Planet	www.emeraldplanet.com
Environmental Conservation Tourism Association, Inc. (ECTA)	mailto:ectainfo@aol.com www.desocom.com/ECTA
Forestry Stewardship Council	http://fscus.org/html/index.html
Friends of Conservation	www.foc-uk.com
Future Forests	www.futureforersts.com
Green Alliance (Conservation International)	www.conservation.org
Greenpeace - Zero Waste Plan	www.greenpeace.org.uk
International Association for Public Participation	www.iap2.org
International Ecotourism Society	www.ecotourism.org
International Hotels Environment Initiative	www.ihei.org
International Institute for Environment and Development	www.iied.org
International Institute for Peace through Tourism (IIPT)	mailto:conference@iipt.org www.iipt.org
National Audobon Society	www.audobon.org
National Parks Worldwide	http://hum.amu.edu.pl/~zbow/ph/pnp/swiat.htm
NAUI	www.naui.org
Overseas Development Institute	www.odi.org.uk
Pacific Asia Travel Association (PATA) Foundation	www.pata.org
PADI	www.padi.com
Partners In Responsible Travel (PIRT)	www.pirt.org mailto:bpirt@aol.com
Rainforest Alliance & Smart Voyager	www.rainforest-alliance.org email: smartvoyager@ra.org
Rethinking Tourism Project (RTP)	www.planeta.com/ecotravel/resources/rtp/rtp.html
Tourism Concern	www.gn.apc.org/tourismconcern mailto:tourconcern@gn.apc.org
Tourism Watch (ZEB)	www.tourism-watch.de
WWF's TRAFFIC	www.traffic.org
WWF-UK	www.wwf-uk.org
Research & Working Groups	
Ad-Hoc Working Group "Tourism" of the German NGO Forum Environment & Development Co-ordination: Ecological Tourism in Europe (Ö.T.E.)	oete-bonn@t-online.de
Bristol Group for Tourism Research	www.tourism-research.org
CEC Sustainable Tourism Resource Database	www.burleehost.com/s6i/cec/Database/default.asp?Site=TOURISM
Centre for Responsible Tourism	www.cfrt.org.uk
Charles Stuart University in Australia	http://Lorenz.mur.csu.edu.au/ecotour/EcoTrHme.html
Cooperative Research Centre for Sustainable Tourism	www.crctourism.com.au
Ecotourism Resource Centre	www.bigvolcano.com.au/ercentre
European Golf Association Ecology Unit	www.golfecology.com
International Association for Impact Assessment (IAIA)	www.iaia.org/

International Centre for Ecotourism Research (ICER)	www.crctourism.com.au
International Centre for Responsible Tourism	ww.theinternationalcentreforresponsibletourism.org
Nature-based Tourism Research Projects	www.calm.wa.gov.au/tourism/nbtrp_splash.html
Pro Poor Tourism (ODI, IIED, CRT)	www.propoortourism.org.uk
Sustainable Tourism Research Interest Group	www.yorku.ca/research/dkproj/string/rohr
The Mountain Institute	www.mountain.org/
The Tourism and Environment Forum	www.greentourism.org.uk
Tour Operators Initiative for Sustainable Tourism (UNEP Paris)	www.unepie.org/pc/ mailto:giulia.carbone@unep.fr www.toinitiative.org
UNESCO World Heritage Sites	www.unesco.org/whc
United Nations Environment Programme Division of Technology, Industry and Economics Tourism	www.unepie.org/tourism/
University of Waterloo: Tourism and Protected Areas task force	www.ahs.uwaterloo.ca/rec/title.html
Waste Watch	www.wastewatch.org.uk.org
Wise Growth (English Tourism Council)	www.wisegrowth.org.uk
World Conservation Union	www.iucn.org
World Resources Institute	www.wri.org
World Tourism Organization (WTO) Environment Committee	www.world-tourism.org/committe/envcomm.htm
World Travel and Tourism Council & ECoNETT & Green Globe	www.wttc.org
Documents/information sources	
Acapulco Document on the Right to Holidays, 1982	www.world-tourism.org/Sustainb/acapulco.pdf
American Forests Climate Change Calculator	www.americanforests.org/resources/ccc/
Carbon Neutral ©	www.gocarbonneutral.co.uk
Comprehensive index of tourism associations, publications, management consultants & government agencies world-wide	http://webhome.idirect.com/~tourism
Eco-Source Ecotourism Information website	www.ecosourcenetwork.com
Ecotravel Centre	www.ecotour.org
Energy Efficiency	www.energy-efficiency.gov.uk
Green Travel Network	www.greentravel.com
GREENTOUR	www.egroups.com/group/greentour
Green-Travel Archives	www.earthsystems.org/list/green-travel
Green-Travel Website	www.green-travel.com
Guidelines and principles for Social Impact Assessment	http://www.iaia.org/Publications/SIA%20Guide.PDF
International Association for Impact Assessment - South Africa	www.iaia.za.org/
Montana State University. Community Tourism Manual.	www.montana.edu
Planeta.com	www.planeta.com
Principles of Environmental Impact Assessment best practice	http://www.iaia.org/Publications/Principles%20of%20IA.PDF
Public participation toolbox	http://www.iap2.org/practitionertools/toolbox.pdf
Responsible Travel.com	www.responsibletravel.com
Rocky Mountain Institute	www.rmi.org
SEACAM	www.seacam.mz
Strategic Environmental Assessments	www.iaia.org/Publications/sp1.pdf
Sustainable Development	www.sd-online.net

Sustainable Tourism Development	www.world-tourism.org/Sustainb/SustHom.htm
Sustainable Tourism in Natural Areas	www.cec.org/programs_projects/trade_environ_econ/sustainable_tourism/index.cfm?varlan=english
Tearfund	www.tearfund.org
Tourism and Environment Forum: Green Tourism Business Scheme	www.greentourism.org.uk
UNEP's Biodiversity Planning Support Programme's guide to best practice on Integrating Biodiversity into the Tourism Sector	www.unep.org/bpsp/TS.html
Awards	
British Airways Tourism for Tomorrow Awards	www.britishairways.com/tourism
David Bellamy Conservation Award	www.ukparks.com
Seaside Awards	mailto:joses@tidybritain.org.uk
Certification/benchmarking	
Certification for Sustainable Tourism (Costa Rica)	www.turismo-sostenible.co.cr
Costa Rican Sustainable Tourism Certificate	www.turismo-sostenible.co.cr
Department of Trade and Industry (UK), Best Practice Benchmarking	www.dti.gov.uk/mbp/bpgt/m9jc00001/m9jc000011.html
Ecotel Certification	www.hvsecoservices.com/ECOTEL.htm
Green Globe 21	www.greenglobe21.com
Kiskeya Alternative Tourism Sustainability Certification Programme	Email: kad@kiskeya-alternative.org www.kiskeya-alternative.org
Monitoring and Evaluation clearing house	www.mande.co.uk/news.htm
National Ecotourism Accreditation Program (Australia)	www.ecotourism.org.au www.vtoa.asn.au/accreditation/neap mail@ecotourism.org.au